





## FIRST QUARTERLY PROGRESS REPORT 2012



## MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



**January-March 2012** 

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### Acknowledgement to Our Partners National Partners



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Municipality of Novograd-Volynskiy



Municipality of Galych



Municipality of Mykolayiv



Municipality of Saky



Municipality of Kirovske



Municipality of Hola Prystan'



Municipality of Kagarlyk



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Settlement of Krasnogvardiyske



Settlement of Novoozerne



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Municipality of Vinnytsya

#### **International Partners**



Schweizerische Eidgenossenschaft Confédération suisse Confederazione Svizzera Confederaziun svizra

Swiss Confederation

The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk*, *Rivne*, *Zhytomyr*, *Galych*, *Novograd-Volynskiy*, *Mykolayiv*, *Kirovske*, *Hola Prystan'*, *Kagarlyk*, *Voznesensk*, *Ukrayinka*, *Mohyliv-Podilsvky*, *Vinnytsy*, *Lviv*, *Rubizhne*, *Dolyna*, *Tul'chyn*, *Kalynivka*, *Saky*, *Dzhankoy*, *Shchelkino*, *Bakhchysaray*, *Yevpatoria* and *settlements Krasnogvardiyske*, *Pervomayske*, *Nyzhn`ogirskyi*, *Zuya* and *Novozerne*; *Ministry* of *Regional Development*, *Construction* and *Housing* and *Municipal Economy*, *Parliamentary Committee* on *State Construction* and *Local Self-Government*, *Academy* of *Municipal Management*, *Institute* of *Chemical Technologies* (*Rubizhne*) and *National University* of *Water Economy* and *Nature Resource Management*, *Tavrian Ecologic and humanitarian Institute* (*Simferopol*) as well as the international partners, namely *Swiss Agency for Development and Cooperation*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

**UNDP/MGSDP** Key Statistical Information on Programme Activities in first quarter of 2012

#	Activities	Up to 2012	Q1 2012	Cum since
1	Area coverage	•		
а	Oblasts	12	-	12
b	Municipality	29	-	29
2	Institutional development			
a	Community-based organisations	636	7	643
b	Networks of schools and CBOs	13	-	13
С	Network of businesses	2	-	2
d	Network of NGOs	8	-	8
е	Municipal Sustainable Development Council (MSDC)	4	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	1
g	National Forum of Partner Universities (NFPU)	1	_	1
3	Membership			•
a	Number of citizens – total	65451	746	66709
i)	Women	37343	393	38001
ii)		28108		28671
	Men		353	
b	Schools	265		265
C	NGOs	92	-	92
<u>d</u> 4	Businesses Human Resource Development	31	-	31
a	Number of HRD activities carried out	487	-	487
b	Beneficiary/participating - total	13275	-	13275
5	Improving Living Quality of People			
a	Local community projects approved	294	-	294
b	Total cost of the projects (UAH '000)*	33550,552	-	33550,552
i)	Community share	4564,362	-	4564,362
ii)	Municipality share	16588,49	-	16588,49
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	11177,502	-	11177,502
iv)	Share from others	1220,298	-	1220,298
С	Status of project implementation		-	
	Amount released	33202,7	-	33202,7
ii)	Completed projects			
d	Direct beneficiaries of the projects	237	-	237
i)	Women	212457	-	212457
ii)	Men	73559	-	73559
iii)	Children	57705	-	57705
6	Resource Mobilisation and Utilisation	Budget for 2012	Utilised in Q1	Delivery,%
a	Rivne municipality	5 358,96	1 608,75	30,02
b	Novograd-Volynsky municipality	841,74		0,00
C	Kirovske municipality	934,92		0,00
d	Hola Prystan municipality	3 149,29		0,00
e	Ukrainka municipality	2 350,78		0,00
f	Mohyliv-Podilsky municipality	1 471,28	170.20	0,00
g h	Novovolynsk municipality	1 718,07	179,38	10,44
h i	Mykolayiv municipality  Dolyna municipality	525,70	459,80	87,46
i	Saky municipality	1 858,32	506,84 1 121,47	27,27
J Iz		2 406,02	1 121,47	46,61
<u>k</u>	Ivano-Frankivsk municipality	6 886,96	+	0,00
<u> </u>	Dzhankoy municipality	1 508,94		0,00
m	Kagarlyk municipality	503,25		0,00
n	Tulchyn municipality	6 963,74	+	0,00
0 n	Voznesensk municipality	1 647,75	+	0,00
р	Rubizhne municipality	6 558,97	+	0,00
q	Halych municiplaity	1 079,73	-	0,00
r	Yevpatoria municipality	630,95	221.00	0,00
S +	Kalynivka municipality	348,06	321,88	06.60
t	Bakhchisaray municipality	622,49	601,88	96,69
U V	UNDP SDC	150 000,00 409 810,00	68 153,69 16 819,42	45,44 4,10
w	Norwegian Embassy	2 939,13	10 019,42	0,00
	Total	610 115,05	89 773,08	14,71
Х				

<sup>\* 1</sup> US Dollar = 8.00 UAH (January 2012)

#### A Glimpse of the Major Achievements of MGSDP During January-March 2012

#### The main tasks during the quarter included:

- Supporting wide discussion of the draft law "On associations of territorial communities" in partnership with the Parliament of Ukraine;
- Elaborating 2 educational programmes;
- Providing on the job training to local partners through social media (blog, facebook page etc), regular consultations and advisory support;
- Updating MGSDP web-page/UNDP web page, MGSDP facebook page, blog on a regular basis;
- Supporting ISO project in Bakhchysaray;
- Signing 11 cost sharing agreements, monitoring transfer of municipal resources to UNDP account, ensuring application of funds to the respective accounts, transferring of resources to community organizations;

#### The main achievements during the quarter were:

#### 1. Legal and Policy Reforms:

- UNDP/MGSDP supported the Committee of Verkhovna Rada of Ukraine on State Building and Local Self-Governance in organising discussion of the Draft Law "On the Amalgamation of Territorial Communities"
- About 50 experts and scholars discussed the set of training modules "Decentralization and Governance" at the workshop organized jointly by UNDP "Municipal Governance and Sustainable Development Programme" and the Swiss-Ukrainian Project "Support to Decentralisation in Ukraine." The seminar was held on April 24 in village Moschun (Kiev Region).
- The Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Governance under UNDP/MGSDP support held discussions on the Draft Law "On Service in Local Self-Government Bodies"

#### 2. Institutional Capacity Development:

- 7 additional community-based organisations (CBOs) emerged in participation of 393 women and 353 men (15 buildings);
- Ivano-Frankivsk city council organised a municipal competition of projects and programs for local government and civil society development.
- A meeting of the Steering Committee and local task force of inter municipal project on implementation of integrated approach to MSW treatment in Tulchyn district has taken place in the Central Library of Tulchyn district, where Tulchyn district has chosen its own option for solid household wastes treatment
- To solve the problem of accumulation of solid waste (SW) in Tulchyn rayon inter-municipal project to introduce an integrated approach to the treatment of MSW is introduced. In March 2012 an information campaign "Less waste better life" was launched which aims to reduce the volume of waste generated by local residents.
- 40 students and teachers from six cities, representing school communities winners of the project "Every Drop Matters", visited Kyiv on April 27-28. During their stay in Kyiv the guests visited UN Agency Office in Ukraine, where they met Olivier Adam, Coordinator of the UN System, UNDP Resident Representative in Ukraine, the Coca-Cola company plant and Kyiv Water Information Centre.

#### 3. Human Resource Development:

- In total, 11 HRD activities were held during the quarter, out of which 2 were conducted by the MSUs of partner municipalities and 9 were conducted by the PMU/Kyiv. They covered 354 participants, in particular 62.43% of women, and 37.57% of men.
- The trainings were devoted to improving capacities of local communities in operating ACMHs, training for school teachers in partner municipalities for introducing the course on sustainable development.

#### 4. Improving Living Quality – Community Infrastructure Projects:

- In total, 247 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 38 projects are at the final stage of completion (average status 75-90%). 10 projects are implemented by less than 50%.

#### 5. Communication Results

- During the quarter, the MGSDP/MSU communication teams were able to collect information 52 media records about the Programme activities, out of which 23 were of national level, and 29 were local. Mentioning on official web-sites brought 34,6%, newspapers remain popular information channel for highlighting the Programme activities bringing 38,5%, the rest of information appears on TV of the (25,0%).

#### 6. Resource Mobilisation and Utilisation

- In total, the amount of USD 610 thousand was mobilised by end of first quarter for the Programme activities, including USD 150.00 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 410 thousand from SDC and USD 47 thousand USD as national cost-sharing.

#### In 2012 the Programme will focus on the following activities:

- Supporting policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiating policy dialogue/organising media events through organising round tables to promote local self-governance and municipal and housing reforms;
- Organise trainings for local/national civil servants in key issues of local self-governance;
- Elaborating and launching training programmes for leaders of ACMH and house managers in partnership with the Ministry;
- Supporting selected municipalities to introduce self-government innovations with social media engagement;
- Providing trainings for local leaders on O&M, house management and ACMHs;
- Conducting feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

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#### **ABBREVIATIONS**

**AI** Academic Institutions

**ACMH** Association of Co-Owners of Multi-Apartment House - is a non-profit union, which is

created by owners of residential living premises and non-residential premises situated in multi-apartment house for facilitating operation of shared property and management,

servicing and operating indivisible and mutual property

**PO** Public organisation

**CBO** Community-Based Organisation

CIDA Canadian International Development Agency

**CSA** Cost Sharing Agreement

ICT Information and Communication Technologies
UMDG Ukrainian Millennium Development Goals

MGSDP Municipal Governance and Sustainable Development Programme MGCEP Municipal Governance and Community Empowerment Programme

MSU Municipal Support Unit

**NGO** Non-Governmental Organisation

**NDO** Neighbourhood Development Organisation

**SD** Sustainable Development

**SDC** Swiss Agency on Development and Cooperation

**SME** Small and Medium Enterprises

**SDC** Swiss Agency for Development and Cooperation

**UAH** Ukrainian Hryvna

**UNDP** United Nations Development Programme

## **Chapter ONE**

# CONTEXT

- 1.1. Programme Genesis, p. 2
- 1.2. Programme Area, p. 3

#### 1.1 PROGRAMME GENESIS

#### **Background**

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP.

MGSDP is a part of Local Development Programme of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme and Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

#### **Goal, Strategy and Implementation Arrangement**

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction and Local Self-Governance; Ministry of Regional Development and Construction and Housing and Municipal Economy of Ukraine. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

#### Development of local communities' competence to solve local problems

- Supporting formation of participatory community-based organisations in urban Ukraine (Associations of Co-Owners of Multi-Apartment Houses, Service Cooperatives, Civil-Society Organisations (SCOs) of schools and kindergartens and their Networks.
- Development capacities of local communities to transparently define and implement local SD initiatives in partnership with local authorities.
- Supporting multi-sectoral (social, economic and environmental) initiatives on sustainable development through seed grants based on cost-sharing principle.

#### Strengthen capacity of municipal governments for better service delivery

- Institutional capacity development (establishing Municipal Units for Supporting Community Initiatives and training them to successfully fulfil their tasks).
- Advisory services, trainings, logistics support for strategic planning, introduction of quality management system for municipal services according to the international ISO standard,

conduction of public hearings and integration of community plans into the local development

- Support municipalities to introduce e-governance, innovative practices of solid waste management, energy efficiency, housing reform etc
- Information-communication technologies support to creation of modern official web-pages for effective communication of local authority and communities.
- Support for inter-municipal cooperation between partner municipalities
- Exposure visits for municipal officials for learning successful experience in the implementation of the community-based local development approach, East-West exchange visits to learn experience and practice of local self-governance.
- Raising public awareness on MDGs, sustainable development, energy efficiency and human development

#### **Activities in policy and legislation**

- Accumulation and promotion of experiences in decentralization and local self-governance all over Ukraine (through research, seminars, conferences, round table discussions etc).
- Cooperation with the Committee of the Parliament of Ukraine on State Development and Local Self-Governance, the Ministry of Regional Development, Construction Housing and Municipal Economy of Ukraine of Ukraine, fostering reforming of local administration and decentralisation in Ukraine.
- Analytic research of the state of local self-governance, involvement of communities in the decision making process on the local level.
- Consulting for the state authorities to improve housing and municipal service provision.
- Trainings for officials working in central and local government bodies on "Decentralization and Effective Local Self-Government" course, approaches for community participation in the decision making in development processes, elaboration of local strategies for sustainable growth.
- Preparation of future generation to be competent in questions of community-based development approach, global problems of humanity and sustainable development via introduction of the educational course "Sustainable Development of Society" in Ukrainian institutions of higher education.

#### 1.2.MAIN RESULTS OF THE 8 YEARS PERIOD

Municipal Governance and Sustainable Development Programme can share truly unique experience collected in 29 cities and towns which became partners during these 8 years of cooperation.

Community level: Municipal Support Units (MSU) to mobilise local communities and support their local sustainable development projects created in 29 partner municipalities. Due to MSU activities, over 636 organisations of citizens created primarily in housing and education sector; living conditions of more than 212 thousand urban citizens improved through seed grants to over 294 community projects implemented under cost-sharing principle.

In total UNDP provided seed funds to support 294 projects aimed at improving local infrastructure and promoting overall sustainable development. The total cost of these projects reached UAH 33.5 mln. These projects directly improved the quality of life for more than 212000 people. Programme's generated experience shows that Association of Co-Owners of Multi-Apartment House (ACMH) is a legal arrangement for citizens' organisation for ownership, operation and maintenance of created/rehabilitated infrastructures.

Municipal level: Capacity of municipal officials, civil servants and future generation developed (over 13'000 beneficiaries) to widely apply the community-based development approach to local development. Capacity of municipal governance for better service delivery and wide engagement of local communities into decision-making process strengthened through supporting elaboration of Strategic Development Plan for 1 municipality, introduction of quality management system for municipal services in accordance with ISO 9001:2008 for 6 municipalities, improving e-governance through creation of official web-sites to 18 municipalities, etc.

UNDP/MGSDP strengthens East-West cohesion by promoting information and experience exchange among authorities and community-based organisations from cities in Eastern and Western Ukraine. In this regard, the Programme supported 9 exchange visits, including participation of 321 officials (mayors, deputy mayors, and various department heads), representatives of academia and local communities from 20 regions of Ukraine.

In 2010-2012, the Project under SDC support is working out the project of inter-municipal cooperation on solid waste management in Tulchyn Rayon which is unique for Ukraine and once implemented will improve the quality of services related to collection, recycling and disposal of residential solid waste for more than 55 thousand residents of the rayon.

In addition to infrastructure development projects, MGSDP also promoted gender equality and raised awareness on crucial sustainable development issues, HIV/AIDS prevention, human rights, consumer rights, energy efficiency in 12 cities. The Project supported introduction of education for sustainable development at schools in order to prepare future generation with proper attitude towards resources and environment.

<u>National level</u>: National policy dialogue supported through recommendations to the Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine on housing reform through associations of co-owners of multi-apartment houses creation and functioning, solid waste management systems in municipalities and role of urban population in separate waste collection; support to the effort of the Ministry of Regional Development and Construction on inter-municipal cooperation; e-governance; contribution to Parliamentary Hearings on important agenda of local self-government etc.

#### 1.3. PROGRAMME AREA

The Programme is operational in 23 municipalities and 5 settlements from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy, Shcholkine, Bakhchysaray and Yevpatoria and settlements Krasnogvardiyske, Pervomayske, Nyzhn`ogirskyi, Zuya and Novoozerne (AR Crimea). Map-1 shows location of the Programme area in Ukraine by year of partnership.

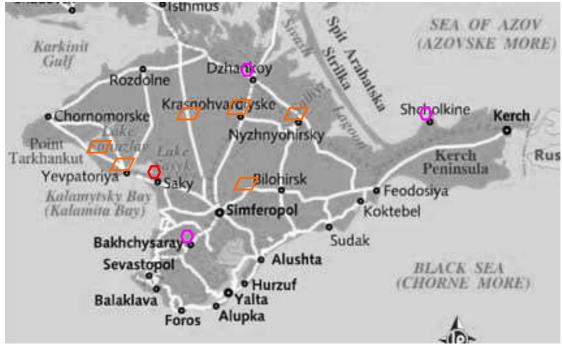


Map 1: MGSDP Programme Area

Where: O - Pilot partner municipalities 2004

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- Partner municipalities 2005
- Partner municipalities 2006
- Partner municipalities 2007
- Partner municipalities 2008
- 7 Partner municipalities 2009
  - Partner municipalities 2010



Map-2: Location of the Programme area in AR Crimea by year of partnership

#### Where:



- Partner municipalities 2007
- Partner municipalities 2008
- Partner municipalities 2009

### **Chapter TWO**

# PROGRAMME ACHIEVEMENTS

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#### 2.1 DEVELOPMENT RESULTS

In 2012, the UNDP/MGSDP focuses on the following:

- A) Support policy studies to incorporate participatory governance principles into national policies for improving public service delivery (ISO, SWM, Rivne case)
- B) Initiate policy dialogue, organize roundtables, meetings of working groups to promote local self-governance & municipal/housing reforms, decentralization, good governance and citizens' participation in the local development, including NFPM meeting
- C) Organise trainings for national/local civil servants on key issues of local self-governance, including ABA/decentralization
- D) Elaborate and launch training programmes for leaders of ACMH and house managers in partnership with relevant Ministry
- E) Support municipalities to introduce e-governance, ISO, elaboration of SWM strategic plan, etc including tools to improve service delivery and community participation into local development
- F) Provide trainings for local leaders and officials at regional/municipal level on O&M, house management and peculiarities of ACMH
- G) Develop capacities of the representatives of MSU staff, resource centre and MSDC (including MSU-conference)
- H) Conduct feasibility study and awareness campaign on inter-municipal joint venture on solid waste management
- I) Support local authorities in carrying out joint venture
- J) Provide equipment and logistics for MSUs, resource centers and MSDC including for the oblast level RCSD supporting intra-oblast cities
- K) Produce social video film on promotion of creation of ACMHs for wide dissemination
- L) Promote networking and empowerment of local communities of citizens, academia, small businesses and NGOs for participatory decision-making
- M) Develop capacity of local communities for undertaking sustainable development initiatives through seed grants (including 1 community project of municipal level)

The progress in these areas is being traced through monitoring the targets identified in the work plan Table - I).

Table – I: Achievement of MGSDP Development Targets in first quarter 2012

SN	Outputs	Supporting donor	Annual Target	Achievements In 2012	%
1.	Improved capacity of central government to decentralize fiscal and administrative powers/responsib ilities in support of local development	UNDP, SDC	<ol> <li>Amendment Draft law on BSP drafted and submitted to Parliamentary Committee</li> <li>Amendment Law on financing community organisations drafted</li> <li>Two sets of recommendations/policy proposals on improved public service delivery elaborated</li> <li>3 roundtables to discuss recommendations on LSG, H&amp;M E reforms, decentralisation, good governance and citizen`s participation supported</li> </ol>	4. 2 roundtables to discuss recommendations on LSG, H&M E reforms, decentralisation, good governance and citizen's participation supported	63

		I	Г Опа важина	C One service	F0
			<ol><li>One complex of training modules on key issues of</li></ol>	5. One complex of training modules on key issues of	50
			LSG for civil servants	LSG for civil servants	
			finalized and launched in	finalized and presented	
			partnership with NAPA		125
			<ol><li>At least 40 national/local civil servants trained on key</li></ol>	6. 50 local civil servants trained on key issues of LSG	125
			issues of LSG	on key issues of ESG	
			7. 2 training programmes for	7. The works are in progress on	50
			leaders of condominiums	2 training programmes for	
			and house managers in	leaders of condominiums	
			partnership with Ministry finalized and launched in	and house managers	
			national institutions		
			8. 2 best models of good		
			governance/decentralized		
			service provision developed		
			under Project support recognized on national level		
			for replication and		
			dissemination		
2.	Improved	UNDP, SDC,		1.2 municipalities where	100
	capacity of local	partner city		innovative governance practices	
	authorities to transparently	councils	practices (e-governance, ISO or energy saving etc)	(e-governance in Voznesensk and ISO in Backchysaray)	
	define and		introduced	introduced	
	implement local		2. Number of municipalities		
	development		where democratic practices		
	strategies, deliver		introduced; 3. Set of recommendations		
	public services, and foster local		developed to improve		
	economic		public service delivery at the		
			local level;		
			4. At least 50 local leaders and	4.50 local leaders and	100
			regional/local officials (men & women) trained on O&M,	regional/local officials (men & women) trained on O&M, house	
			house management and	management and peculiarities of	
			peculiarities of	condominiums	
			condominiums		50
			5. 1 inter-municipal initiative	5.1 inter-municipal initiative on	
			on solid waste management forged and supported	solid waste management initiated	
3.	Enhanced	UNDP,	1. At least 20 community-based	1. 7 community-based	35
	capacity of	SDC	organisations created	organisations created	
	communities to		2. Out of them at least 10	2.7 condominiums created	70
	improve their local social,		condominiums created  3. At least 150 condominium	3. 20 condominium members	13
	economic and		members (men & women)	(men & women) trained on O&M,	.5
	environmental		trained on O&M, house	house management,	
	conditions		management, peculiarities of	peculiarities of condominiums	
			condominiums  4. At least 40 MSU-members	4. 50 MSU-members (men &	125
			(men & women) trained on area	women) trained on area based	125
			based approach and	approach and participatory	
			participatory planning	planning	
			5. At least 50 community	5. 20 community members (men	40
			members (men & women) targeted by sensitization	& women) targeted by sensitization workshops	
			workshops on human	sensitization workshops	
<u> </u>		<u> </u>	Workshops on numuri	<u> </u>	<u> </u>

supported and at least 500 persons benefited
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Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section "Legal and Policy Reforms" (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section "Institutional Capacity Development" (2.1.2); sub-section "Local Sustainable Development Initiatives" (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD (2.1.4); activities on advisory support for municipal governance and project management are reflected in the section on "Management and Effectiveness" (2.2).

#### 2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralization and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

## A) The Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Governance under support of UNDP discussed the Draft Law "On the Amalgamation of Territorial Communities"

On March 12, the Draft Law "On Amalgamation of Territorial Communities" was the subject of the round-table organised by the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Governance. More than 60 participants took part in the discussion, namely the deputies from various Committees, representatives of the Secretariat of the Cabinet of Ministers of Ukraine, the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, the Ministry of Justice, all-Ukrainian local self-government associations, Ukrainian and international experts. UNDP Project "Municipal Governance and Sustainable Development Programme" supported the round-table and UNDP representatives took part in the round table.

The round table was held under support of the UNDP/MGSDP, Council of Europe Programme "Strengthening the Capacity of Local Authorities in Ukraine", the Swiss-Ukrainian project "Support to Decentralization in Ukraine" and the Parliamentary Development Project II.

**Oksana Remiga**, UNDP Senior Programme Manager participated in the round table. **Sergiy Kolotov**, Deputy Mayor of Novograd-Volynskiy partner municipality noted that smaller municipalities had been waiting for adoption of such Law, because even subsidized communities can achieve bet ter results when they unite the efforts and resources owing to cooperation and specialization. Mr. Kolotov highlighted the need for state



**Photo-1:** The Draft Law "On the Amalgamation of Territorial Communities" was discussed under support of UNDP

support and stimulation of local communities amalgamation process. More information is available at Project web-site <a href="http://msdp.undp.org.ua/news/p200">http://msdp.undp.org.ua/news/p200</a>

#### B) About 50 experts discussed the set of training modules on decentralization and governance

About 50 experts and scholars discussed the set of training modules "Decentralization and Governance" at the workshop organized jointly by UNDP/MGSDP and the Swiss-Ukrainian Project

"Support to Decentralisation in Ukraine." The seminar was held on April 24 in village Moschun (Kyiv Region).

About 50 participants, including representatives of the National Academy of Public Administration of Ukraine, the School of Senior Civil Service, Civil Society Institute, Center for Political and Legal Reforms, Verkhovna Rada of Ukraine, Swiss-Ukrainian project "Support to Decentralisation in Ukraine" and UNDP/MGSDP got familiarized with the presentations of the authors of training modules of civil servants and local governments and discussed areas of future application.

The set of training modules "Decentralization and Governance" was presented **Anatoly Chemerys**, DESPRO expert who coordinated the work of the authors. **Anatoly Chemerys** expressed hope that the complex will be useful for the National Agency of Civil Service, the National Academy of Public Administration, the Association of municipalities of Ukraine, universities which train masters of civil servants and training centres for civil servants, authorities and local governments and community organizations.

The module "Social mobilization for sustainable local development" was developed by **Jaysingh Sah**, International Project Manager of EU/UNDP Project "Community Based Approach to Local Development." The module was introduced



**Photo-2:** About 50 experts and scholars discussed the set of training modules "Decentralization and Governance" at the workshop

by Olena Ursu, UNDP / MGSDP Governance and Sustainable Development Expert.

**Iryna Skaliy**, UNDP/ MGSDP Project Manager, summing up the workshop and referring to reviews of the participants expressed the belief that teaching materials will be useful for officials of local and regional authorities and experts from the local authority.

More information is available at Project web-site <a href="http://msdp.undp.org.ua/news/p204">http://msdp.undp.org.ua/news/p204</a>

## C) The Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Governance under UNDP support held discussions on the Draft Law "On Service in Local Self-Government Bodies"

On April 25 the Draft Law "On Service in Local Self-Government Bodies" (registration number 9673, new edition, presented by the Cabinet of Ministers of Ukraine) was discussed at the round table organized by the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Governance. Over participants, including MPs from various committees, representatives of the Ministry of Justice of Ukraine, associations of local Self-Government Bodies, Ukrainian and international experts participated in the discussion. UNDP Project "Municipal Governance and Sustainable Development Programme" funded by the Swiss Confederation supported the round table.



**Photo-3:** Draft Law "On Service in Local Self-Government Bodies" was discussed under UNDP/MGSDP support

In general discussion participants paid attention to the need to leave the service in local government independent from state authorities, and promote the independence of local self-governance.

The round table was held under support of the UNDP Project "Municipal Governance and Sustainable Development Programme", which main partners are local authorities self-governance bodies, the Council of Europe Program "Strengthening Local Democracy and Support of Local Government Reforms in Ukraine", the Swiss-Ukrainian project "Support for Decentralization in Ukraine" and Parliamentary Development Project II.

#### 2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create community-based organisations (Associations of Co-Owners of Multi-Apartment Houses, their Federations, Public Organisations of schools and kindergartens and Service Cooperatives). It also assists academic institutions, NGOs and small/medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

#### A) Institutional Development at the Local Level

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organisations or networks, developing their capacity on participatory governance, instutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; developing capacity of local community to forge partnership with local government and other development agencies and to pool local/ external resources for realization of development initiatives and sustainability of development efforts. The achievements in the area of the institutional development in the partner municipalities gained during the first quarter of 2012 are given below:

• 7 additional community-based organisations (CBOs) emerged in participation of 393 women and 353 men (7 buildings);

Relevant data on institutional development is given in Table – II. The Table reflects data for 3 partner municipalities which achieved some institutional growth during the quarter.

Table – II: Institutional Development in the Partner Municipalities during January-March2012

SN	Municipality	Community- based organizations (CBOs)	Members of CBOs	Women	Men	No of buildings	No. of school members
1	Total until Q 1 2012	636	65963	37608	28318	1563	265
2	Development in the m	unicipalities					
2.1	Kirovske	1	134	73	61	1	90
2.2	Rivne	4	582	304	278	4	639
2.3	Mykolayiv	2	30	16	14	2	11
3	Total in Q1 2012	7	746	393	353	7	740
4	Total 2004-2012	643	66709	38001	28671	1570	1005

#### B) Partner municipalities apply MGSDP approach for civil society development

Partner municipalities successfully apply MGSDP approach for civil society development, involvement of active citizens to overcome the indifference of the population, prevent negative social phenomena, promote sustainable development and improve quality of life of urban residents.

Thus, Ivano-Frankivsk city council organised a municipal competition of projects and programs for local government and civil society development. The competition was aimed at selection of projects and programs funded by the city budget and aimed at resolving urgent problems of local government, civil society and dissemination of positive experience gained in the process of their implementation. The potential participants were Civil Society Organisations (CSO), Bodies of Self-Organisation of Population (BSP), village councils of Kryhivtsi, Vovchynets, Mykytyntsi, Uhornyky, Hryplyn that submited a project or program of local government and civil society development. The nominations of the contest were SCOs projects, BSPs projects, projects of village councils of surrounding villages. The main objectives of the competition were: a) enhancing cooperation of local self-government bodies, SCOs and BSPs; b) creation of a fund to support promising projects and programs of local governments and civil society development; c) analysis and dissemination of experience aimed at addressing development issues of local government and civil society, d) selection of projects and programs to provide the municipal budget funds for support of local government and civil society.

More information is available at Project web-site <a href="http://msdp.undp.org.ua/news/p197">http://msdp.undp.org.ua/news/p197</a>

#### C) Tulchyn district has chosen its own option for solid household wastes treatment

A meeting of the Steering Committee and local task force of inter project on implementation of integrated approach to SHW treatment in Tulchyn district has held on April 3, in the Central Library of Tulchyn district. The Project is implemented by Tulchyn district state administration, Tulchyn district council, Tulchyn municipality, Suvoriv and Kynashiv village councils with the support of Swiss-Ukrainian Decentralization Support Project in Ukraine in and UNDP Project «Municipal Governance and Sustainable Development Programme».

According to option chosen, the «4- containers» system will be used to service the multi apartment houses. The system will include a container for household wastes, - the second for paper and cardboard, the third for plastic and metal, and the fourth one for glass. In case of the private houses, used will be the containers for household wastes, and two different types of plastic bags – for paper and cardboard and plastic with metal. While the glass the private houses residents will bring to the glass turn-in point. The green wastes will be taken away from public places and private houses, and will be composted into the stockpiles at the special site (preferably the part of the future landfill). This option will enable taking the maximum possible amount of wastes from the landfill. While construction of the wastes sorting plant in the landfill is not a preferred option, because of the large amount of required investments and operational costs. A new improve landfill will service the territory of the targeted region of Tulchyn. At the more advanced stages, in addition to the targeted territory, it will be also servicing other communities of the region.

It is expected that Project implementation will resolve the problem of wastes treatment in the district, will improve the environment and develop the model which could be used in other Ukrainian regions. This was emphasized by Anatoliy Buzik, the Head of Tulchyn state administration and Inna Byelova, the First deputy director for the Chief office for housing and communal economy, communication of Vinnytsya administration. energy and region state

Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert presented the major implementation lines for information campaign «Less garbage -better life!» in the Project's targeted communities. The campaign is aiming at changing the habitual household behavior of the district residents in favor of more rational use of resources, and reducing the amount of wastes by means of their segregated collection.

More information is available at Project web-site <a href="http://msdp.undp.org.ua/news/p212">http://msdp.undp.org.ua/news/p212</a>

#### D) 40 representatives of school communities met Olivier Adam, UN Resident Coordinator, UNDP **Resident Representative**

On April 27-28, 40 students and teachers from six cities, representing school communities - winners of the project "Every Drop Matters", visited Kyiv. During their stay in Kyiv the guests visited UN Agency Office in Ukraine, where they met **Olivier Adam**, UN Resident Coordinator, UNDP Resident Representative, the Coca-Cola company plant and Kyiv Water Information Centre.

"75% of the sources of Ukrainian water resources come from other countries. Unfortunately some of this water is being polluted by pesticides and industry. I am very pleased with the fact that you take part in the renewal of natural water sources to give people access to clean drinking water in their communities: - Mr. Adam observed. During the meeting **Tetyana Kudina**, "Every Drop Matters" Project Coordinator, presented UNDP work in Ukraine and **Victoria Andievska** made and interesting presentation of the UN system for the children.



**Photo-4:** During their stay in Kyiv the guests visited UN Agency Office in Ukraine, where they met Olivier Adam, UN Resident Coordinator, UNDP Resident Representative



**Photo-5:**40 students and teachers from six cities, representing school communities - winners of the project " Every Drop Matters", visited Kyiv

Afterwards the participants visited the Coca-Cola company plant situated near the village of Velyka Dymerka in Brovary District of Kyiv Region. The guests saw with their own eyes how 12 bottling lines are working, and during their visit to the Coca-Cola museum they got acquainted with the Coca-Cola brand history.

On the 28th of April the guests visited Kyiv Water Information Centre, a modern interactive museum where attention is focused on the new approaches to environmental issues, experiments and models to promote changes in the structure of water consumption and habits of people. Children were also invited to participate in the city tour.

To look through the photos of the visit follow the link http://www.facebook.com/media/set/?set=a.10150710332697073.403635.210266252072&type=1. More information are available here <a href="http://msdp.undp.org.ua/news/p206">http://msdp.undp.org.ua/news/p206</a>

#### 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment. 294 projects were supported in 8 years, each of them is a success story built on mutual trust of the community members and leadership. The success story of ACMH "Internatsionala, 45" ACMH is provided in Box-IV.

#### Box-I: ACMH "Internatsionalna, 45" success story

Association of Co-Owners of Multi-Apartment House in Internatsionalna St., 45 in Saky town (AR Crimea) was established in 2006 initiated by house dwellers. ACMH creation was encouraged by the cooperation with the UNDP/MGSDP Project which conducted trainings and consulted ACMH. The multi-apartment house in Internatsionalna St., 45 was put in operation in 1986. This house was maintained by a Housing communal services municipal organisation which hadn't been doing an overhaul repair for 22 years.

House dwellers paid for the house maintenance still they could not solve any global problems on their own. Entrance roofs were neglected and leaked. Water and snow penetrated into the basement and into the walls causing corrosion and fungus thus damaging metal elements of the house construction. In 2009 during the general meeting the house dwellers chose this problem as a priority problem of the house and ACMH addressed UNDP/MGSDP project to support entrance and basement walls repair project.

Under the terms of the UNDP/MGSDP Agreement a tender was fold for contractors to perform necessary works. A working group controlled the project. The group consisted of Board members and members of the Association. When the works were over ACMH hold public audit, where documents were submitted certifying quality of execution and completion of the project and putting into operation.

Project implementation encouraged many more other improvements of the house. On their own costs the house dwellers repair all staircases on every floor following the example of the first floors which were repaired together with UNDP and the City Council. ACMH replaced all pipes and sewer outlets, installed the door intercommunication system, did the overhaul repair of the roof in cooperation with the City Council. The rent in ACMH has not been changed since 2006 and constitutes per month 60 kopecks per square meter.

ACMH maintains two elevators, two public lightning lamps and lights in the corridors. Dwellers of the house use intelligent keys for the lift (one trip costs 10 kopecks).



**Photo-6:** Meeting of the community members with Municipal Project Coordinator before project implementation

#### According to the words of Valentyna Tas'

- the ACMH Head of the Board - after the overhaul repair of the house entrances and the basement walls the house dwellers changed their attitude to the house and the surrounding grounds (areas). By their own initiative people plant flowers around the house and take care of them. And this was not the end of positive changes. When the basement became clean and dry, the house dwellers understood that it can be turned into offices and rented out. Today the ACMH rents the basement (350 sq.m) out to two entrepreneurs — a surveyor and a company repairing office equipment. Enterpreneurs made a quality repair and equipped the basement with the use of the rent money and even equipped the office for the ACMH management. Today the rent constitutes 8 UAH per square meter monthly.

Example of the ACMH "Internatsionalna, 45," is one of the many ACMH, which was encouraged by the participation in the UNDP/MGSDP project. Later these ACMH at their own expense jointly improve the quality of life in their houses.

**Galyna Smirnova,** MGSDP Monitoring and Communication Officer (published in magazine "Management of Multi-Apartment Houses)

The mechanism of involving house dwellers in the process of solving community problems is highly effective. It is fully adopted by the partnering cities such as Rivne, Novograd-Volynskyi (Zhytomyr Region), Kirovske (Donetsk Region), Vosnesensk and others. Firstly, this mechanism allows to solve priority problems of dwellers so that the costs from dwellers and the local budgets are spent more effectively, and the dwellers are more satisfied with the actions of local authorities. Secondly, as dwellers contribute their own financial resources, they actively control the way their money is spent.

Thirdly, when the community join its forces, extra potential and resources appear. These communities continue improving conditions of common property and surrounding territories, as the community begins to trust other members and leaders stand out.

Neglected basements are a matter of concern for the dwellers of houses in all cities of Ukraine. The most common problems are flooding of basements, permanent odor, mold, mosquitoes, rats, damage to foundation and walls of apartments. Often the pipes in the basements are destroyed by corrosion and leak deteriorating water supply and water quality that negatively affects health of dwellers and their quality of life.

#### Box-II: How the basements are repaired by community efforts in Kirovske

The story of the house #8 in Hirnyatskyi microdistrict began in 1989 when more than 30 multi-apartment houses have been constructed in the city in several years. Coal industry was rapidly growing at that time. "Komsomolets Donbassu" - one of the biggest coal power mines of the former USSR and Europe - was constructed. Houses for miners were built rapidly.

For more than 20 years there were no full repair in the house #8 — the highest multi-stored house in the city. This nine-stored house has 6 entrances and 215 apartments where more than 520 people live — quite a number for the city with the population of 29 thousand people.

In August 2007, initiative group of the house #8 of Hirnyatskyi neighborhood came to the Municipal Support Unit of the Kirovske City Council, which was established within the UNDP/MGSDP project, to learn about establishing and functioning of ACMH. In two weeks apartment owners conducted a meeting on the ACMH establishing. Since the house did not have any dweller who would become the Chairman of the Association, it was decided to hire a manager.

Starting with this moment, due to the fruitful cooperation of the Board and ACMH audit commission with the manager work on the improvement of the house dwellers living conditions had begun. The board with the manager submitted project proposal to the Municipal Support Unit and gained financial support for the overhaul replacement of the basement pipes (25000 UAH — City Council, 25000 UAH — UNDP/MGSDP and 5000 UAH — members of ACMH.) Participation in this project encouraged house dwellers to do more for the common good of their community. In all six entrances of the house metal doors with door intercommunication system were installed. Entrances and pediments were repaired, litter-bins were set, flower- beds were laid out.

During the ACMH "Garnyi Budynok" meetings held to hear reports in 2009 one of the most important priority was approved — capital roof repair. During the general meeting of the Association it was decided to collect membership dues in the amount of 1.5 UAH per square meter thereby collecting funds on the ACMH account to repair the roof. The overhaul roof repair over five entrances is over now. This required the amount of 100 thousand UAH.

It is a vivid example that shows that on getting first financial encouragement and fulfilling first project a community is able to develop further due to the gained experience, successful management and understanding of the fact that this is their house and they are the householders

**Galyna Smirnova,** MGSDP Monitoring and Communication Officer (published in magazine "Management of Multi-Apartment Houses)

#### A) Local SD Initiatives in Cumulative Terms for 2004-2012

Status of project completion for the period of Programme implementation is given in Table-IV:

Table - III: Status of Projects' Completion (2004-2012)

			Fir	Financial Status of Compl				
##	Year	No of projects initiated	Fully completed	75-90%	Less than 50%	Average Status of Completion, %		
						100,0		
1	2004	11	11	0	0			

2	2005	12	12	0	0	100,0
3	2006	39	39	0	0	100,0
4	2007	77	69	8	0	98,2
5	2008	31	25	3	3	93,5
6	2009	65	52	10	3	95,0
7**	2010	35	31	4	0	98,0
8	2011	19	6	10	3	82,9
9*	2011	6	2	3	1	82,9
	Total	295	247	38	10	96,1

<sup>\*</sup> CO projects are implemented in the framework of EDM project.

In total, 247 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 38 projects are at the final stage of completion (average status 75-90%). 10 projects are implemented by less than 50%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Living conditions improved significantly.

#### 2.1.4. Human Resource Development

The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. 451 person from MSU/ CBOs/ networks/ municipalities enhanced their knowledge about the Programme's approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 17 HRD activities were held during the quarter, out of which 13 were conducted by the MSUs of partner municipalities and 4 were conducted by the PMU/Kyiv. They covered 451 participants, in particular 57.6% of women, and 42.4% of men (see Table -V).

Table-V: HRD Activities in 1st Quarter 2012

			ber of ents	Number of Participants					
SN	HRD Activity	condu	cted by						
		MSUs PMU in		Female	Male	Total			
			Kyiv						
1	Training	11	3	140	99	253			
	Awareness on SD, MDGs, HIV/AIDS, gender,								
1.1	leadership		2	18	22	42			
	Project Management (for FGs on local SD								
1.2	projects)	4		37	21	62			
1.3	On creation of ACMHs	7	1	85	56	149			
2	Study Tour/Exposure Visit					0			
3	Workshops/Conferences	2	1	120	75	198			
4	TOTAL	13	4	260	174	451			

<sup>\*</sup> No. of participants indicate persons without repetition.

**HRD Activities conducted** by PMU

The trainings were organised for –

• Improving capacities of local communities in operating ACMHs;

<sup>\*\* 6</sup> CO projects were abolished by municipalities.

• For training school teachers in partner municipalities to teach the course on sustainable development

#### **Trainings**

#### A) The training for ACMHs

The training for ACMHs participating in pilot initiative on Solid Waste Management was held by UNDP/MGSDP. The subjects covered during the training were:

- o Objectives and results of the intermunicipal project activities.
- o Practices and experience of Switzerland, Germany, Austria.
- o Requirements of the Ukrainian legislation.
- o Tariffs and calculation of costs of the local MSW removal services.
- o Introduction of MSW separate collection system in Tulchyn (scheme, containers,
- o design of the containers' sites, schedule of the SW pick up, monitoring and control.
- o Awareness campaign in the houses and at the city level.

#### B) The communities participated in the training on implementing awareness campaigns

The seminar was held on February 24 in Kyiv for 20 representatives of Civil Society Organisations, implementing awareness campaigns in partner municipalities on UNDP/MGSDP in context of the joint Project of UNDP and Coca-Cola Company (under support of TN "BonAqua") "Every Drop Matters". The participants got familiarised with history and results of the Project "Every Drop Matters" and received methodical information for implementing awareness campaigns.

There are no doubts that water is a limited resource. Water cannot be replaced with anything else and therefore it is unique. In order to sustain life, human body needs 2-3 liters of water per day. However, the average resident of Ukrainian municipality uses 330 liters of water from the system of centralized water supply per day. It is twice as much as in European countries. To raise awareness on the rational treatment of water resources information campaigns will be held in 11 municipalities in context of the Project "Every Drop Matters".



**Photo-9:** 20 representatives of civil society organizations participated in the training on implementing awareness campaigns

On February 24 UNDP Project "Municipal Governance and Sustainable Development Programme" organized a training for 20 representatives of SCOs implementing awareness campaigns. The participants were welcomed by Iryna Skaliy, Project Manager of UNDP Project "Municipal Governance and Sustainable Development Programme" and Olga Chumak, Media Relations Manager of the company "Coca-Cola Ukraine", which demonstrated the video on production of natural drinking water BonAqua. During the training, the participants got familiarized with the Project "Every Drop Matters", some aspects of the communication

component of the Project and experience of successful implementation of information <u>campaign</u> "Drop to drop - the Future for a Man" in Rubizhne.

At the seminar, **Igor Sushchenko**, Executive Director of All-Ukrainian Charity Organisation "Teachers for Democracy and Partnership" held an interactive training "The importance of responsible attitude to water. Changing daily habits associated with water".

More details are available here http://msdp.undp.org.ua/news/p199?lang=eng

#### C) The training on Solid Waste Management for teachers – trainers was held in Backchysaray

On March 12-13, the training for trainers – teachers was held in Backchysaray. The participating teachers are supposed to introduce the issues of rational management of domestic waste into the school curricula. **Igor Suschenko** and **Natalia Koval**, trainers of the NGO "Teachers for Democracy and Partnership" led the training sessions and facilitated interaction of the participants. The training sessions were related with the concept of sustainable development and ecological footprint the topic of sustainable waste management of the course "Lessons for Sustainable Development". The participants also discussed the issues of pedagogy of empowerment in education for sustainable development and the impact of training programmers to address the problem of solid waste.

### D) 50 municipalities` representatives participated in the Conference of Municipal Support Units held in Kamyanets-Podilskyi

50 representatives of partner municipalities` participated in the Conference of Municipal Support Units held in Kamyanets-Podilskyi on 22-24 March 2012. The Conference was held under support of Swiss Confederation.

On the first day the municipal coordinators and representatives of the partner cities learned about the UNDP/MGSDP areas of activities for the year 2012. **Iryna Skaliy**, Project Manager of UNDP/MGSDP presented the Project action plan for the year 2012. The men and women participating in the conference spoke about the partner cities plans aimed at the implementation of community and city projects of local development for the year 2012. **Leonid Tulovskiy**, Quality Management officer spoke about the novelties in the legislation on ACMH, and the specifics of community projects support in 2012. **Lidiya Movchan**, the Project Financial Assistant, and **Alexandra Yudina**, Administrative Assistant reported about the <u>financial and administrative aspects related to completion of the current phase of UNDP/MGSDP implementation</u>. **Olena Ursu**, Governance and Sustainable Development Expert presented the Action plan for the governance and sustainable development cluster, and potentialities of municipal governance innovation and knowledge management projects for sustainable development of the cities. **Olga Osaulenko**, Local Development Specialist, informed about the <u>potentialities and prospects for "Every drop matters" Project</u>. <u>Presented to the participants also were the priorities and communication events action plans of the Project for the year 2012</u>.

At the end of the day, a solemn ceremony was held where **Iryna Skaliy**, UNDP/MGSDP Project Manager, emphasized the achievements that UNDP/MGSDP municipal support units in the partner cities demonstrated over the completed period of Project implementation, and handed over the merits certificates to such units representatives.

In the second day of the conference-training the participants took part in the training **«Technologies for effective public speaking»,** which was held by **Ihor Suschenko**, Executive director of NGO «Teachers for democracy and partnership». In the course of this training the participants learned how to present the purpose and the topic of their speech, arouse the interest of the audience, speak in the convincing manner, present a well founded argument, speak in front of the challenging audience and answer difficult questions.

On the last day of conference-training the participants were learning how to implement the municipal governance innovation projects using the social mass media outlets.

As training moderator acted Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert and **Denis Hurkiy**, Internews Network was the presenter. The participants gained knowledge about the ways to maximize the benefits of the social mass media outlets, the models as to how the social mass media outlets may be used to public enhance the transparency accountability (information exchange, sourcing, projects «crowd – community ») and were informed about the contest of social ideas called the Innovation Lab.

#### HRD activities conducted by MSUs



**Photo-10:** The participants improved public speaking skills and learned to apply social media for fostering local development

- **Rivne.** Presentation of Municipal Programme for Sustainable Development for 37 participants. Seminar for heads of condominiums to discuss typical common problems and share experience for 27 persons. Forum on Sustainable Development for 73 persons.
- Rubizhne.3 trainings for functional groups held on Project management.
- Mykolayiv. Housing department together held 2 training for ACMH accountants.
- **Kirovske.** 3 information meetings with heads of local ACMHs held.
- **Galych.** Training for local school teachers on rational water management held.

#### 2.2 MANAGEMENT AND EFFECTIVENESS

#### 2.2.1 Partnerships / Linkages

Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

#### National Academy of Public Administration

On developing course for civil servants on decentralisation (in cooperation with UNDP/MGSDP and DESPRO).

#### With Swiss Agency for Development and Cooperation and DESPRO Project

• UNDP/MGSDP and DESPRO projects will provide expert support in development of the Intermunicipal cooperation project in establishing of an integrated system for SWM.

#### NGO "Teachers for Democracy and Partnership"

• In partnership with the NGO "Teachers for Democracy and Partnership", the training was provided to teachers of Backchysaray in order to prepare them for introducing the course "Lessons for Sustainable Development" into the school curricula.

#### 2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

#### A) Media and Information

During the quarter, the MGSDP/MSU communication teams were able to collect information 52 media records about the Programme activities, out of which 23 were of national level, and 29 were local. Mentioning on official web-sites brought 34,6%, newspapers remain popular information channel for

highlighting the Programme activities bringing 38,5%, the rest of information appears on TV of the (25,0%).

Table –V: Number of Media Records (January-March 2012)

SN	Media	National	Ukrayinka	Iv-Frankivsk	Mykolayiv	Rubizhne	Rivne	Galych	Kirovske	Q 1 <sup>rd</sup> 2012
1	Newspaper	3	5			7	1		4	20
2	Radio						1			1
3	TV	5	5	1	1	1				13
4	Web	15				1		2		18
	Total	23	10	1	1	9	2	2	4	52

Some of the articles are placed in section "Mass Media about us" http://msdp.undp.org.ua/pages/p6

#### A) UNDP/MGSDP presented «Every Drop Matters" video

Projects "Every Drop Matters" and MGSDP of UNDP presented 11-minute video, which draws attention to rational attitude to water resources of the planet. The video was produced in context of the joint Project of UNDP and Coca-Cola company in Ukraine "Every Drop Matters".

The key message of the video is that water resources in Ukraine and the world are limited and need rational attitude. Each person can contribute to preserving water resources. The communities can rehabilitate natural water springs and provide water to thousands of local residents.

The shooting of the video was done in Rivne municipality during the training for the teachers and construction works for spring rehabilitation and in Novograd-Volynskiy during the training for schoolchildren. Also, the video contains and interview with **Ricarda Rieger**, UNDP Country Director in Ukraine and **Olesya Zhylynska**, Media Director of Coca-Cola LTD and representatives of local communities. The video was produced by TTB Studio. The video can be reviewed at the link <a href="http://www.youtube.com/watch?v=halNNMdYbNY&feature=youtu.be">http://www.youtube.com/watch?v=halNNMdYbNY&feature=youtu.be</a>

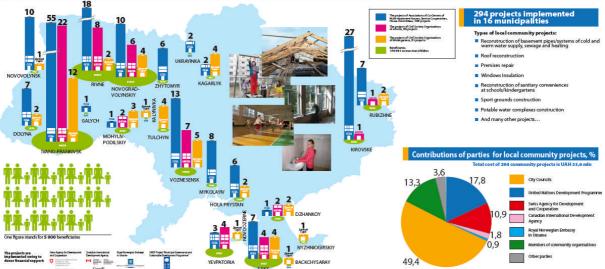
The video broadcasted on First National TV Channel on April 30, Monday (day off in Ukraine) at 11-15 am.

## B) Results of communities' projects implementation in the UNDP partnering cities are presented by means of info graphics

For the first time the results of community projects in the UNDP partnering cities were presented in the form of infographics. During 2004-2012 UNDP Municipal Governance and Sustainable Development Programme supported 294 community projects that benefited to 170.5 thousand beneficiaries.

UNDP/MGSDP developed infographics that clearly show how many projects were implemented in every partnering city, types of these projects as well as the number of beneficiaries in every city. Infographics contains information about the cost of the community projects and sponsors' contributions – Swiss Agency for Development and Cooperation, Canadian International Development Agency and the Royal Norwegian Embassy in Ukraine.

# How local communities improve quality of life in urban Ukraine



#### B) Information campaign launched in Tulchyn Rayon

To solve the problem of accumulation of solid waste (SW) in Tulchyn rayon inter-municipal project to introduce an integrated approach to the treatment of MSW is introduced. The project is implemented by Tulchyn rayon state administration, by Tulchyn rayon Suvorivske and Kynashivske village councils with the support of Swiss-Ukrainian project "Support to Decentralisation in Ukraine" the UNDP Project "Municipal Governance and Sustainable Development Programme". In March 2012 an information campaign "Less waste better life" was launched which aims to reduce the volume of waste generated by local residents.



**Photo-11:** The billboard calling to produce less garbage has been installed in Tulchyn

The Information campaign will include the information and motivational meetings the responsible treatment of HSW with the participation of representatives of local authorities and municipalities, retail chains, socially responsible businesses and community members. In order to teach the school children the skills of rational treatment of



Photo-12: Information poster of the company

garbage their teachers will be invited to participate in the seminars on teaching methodologies to be applied to present the topic "Wastes" included in the course on "Lessons in sustainable development". Such lessons are recommended to be held in all the schools of the district. Also, the thematic billboards, motivation posters will be placed in the targeted communities, articles will appear in the mass media outlets and some pieces will be shown in TV programs. We are inviting all the Tulchyn district residents to join the campaign «Less garbage – better life! »! For more details on the campaign events, please visit the Tulchyn municipal website (http://tulchynrada.org.ua/) the heading «Inter municipal project on integrated approach to MSW management ». More information is available at Project web-site http://msdp.undp.org.ua/news/p202

### C) Awareness campaigns in context of the Project "Every Drop Matters" are held in 11 municipalities

The results of the competition of information campaigns aimed at promoting sustainable management of water resources in cities of Ukraine were summarised. The contest was organised in context of joint projects of UN Development Programme and "Coca-Cola Ukraine" company called "Every Drop Matters". The Project Selection Committee supported 12 project proposals submitted by Civil Society Organisations from partner municipalities of UNDP Project "Municipal Governance and Sustainable Development Programme" (UNDP/MGSDP). Awareness campaigns drew attention of local communities to the problem of limited water resources of good quality in the cities of Ukraine and the importance of careful and responsible attitude to water.

During February-March 2012 awareness campaigns were implemented in municipalities of Hola Prystan', Voznesensk (Mykolaiv region), Ukrainka (Kyiv Region), Novograd-Volynskiy, Zhytomyr, Vinnitsya, Tulchyn, Mogyliv-Podilskiy, Kalynivka, (Vinnitsa Region), Ivano-Frankivsk, Dolyna (Ivano-Frankivsk Region).

#### The following SCOs became the winners:

- 1) SCO "Molodizhnyi Club" Galaktyka", Ukrayinka, Project" Information campaign to promote the rational management of water resources",
- 2) SCO " School Network, Hola Prystan "Natchnennya", Project "Every Drop Matters";
- 3) SCO "School Network Novograd Volynskiy", the Project "Water the basis of life ",
- 4) Vinnytsya Regional NGO "Vinnitsa Press Club", Project" Effective use of water the way to Europe", 5) ) Vinnystya Regional Charitable Organisation, "Zdorova Naciya", Project "Water is Life",
- 6) Vinnitsa Oblast Committee of Youth Organizations, Project "Environmental Education and Training".
- 7) Cossack Naval School "Sokil" Voznesensk, Project "Sokolyna Sich";
- 8) Zhytomyr Oblast Youth NGO "Molodizhnyi Format," Project "Information campaign " Every Drop Matters ",
- 9) SCO "Centre for Municipal and Regional Development Resource Center ", Ivano-Frankivsk, project "Raising Awareness of Ivano-Frankivsk residents on rational water resources management".
- 10) SCO "Center for Reforms Support and Development", Dolyna, Project «Let`s save water for life»
- 11)SCO Ivano-Franvivsk litseum
- 12) SCO "Dolyna center for support and reform development"

#### 2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

#### A) Resource Mobilisation and Utilisation by Donor

In total, the amount of USD 610 thousand was mobilised by end of first quarter for the Programme activities, including USD 150.00 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 410 thousand from SDC and USD 47 thousand USD as national cost-sharing.

Table - VI: Resource Utilisation during January-March 2012 by donor, USD\*

Nº	Resource Mobilisation and Utilisation	Budget for 2012***	Utilised in Q1st	Delivery, %
1	Rivne municipality	5 358,96	1 608,75	30,02
2	Novograd-Volynsky municipality	841,74		0,00
3	Kirovske municipality	934,92		0,00
4	Hola Prystan municipality	3 149,29		0,00
5	Ukrainka municipality	2 350,78		0,00
6	Mohyliv-Podilsky municipality	1 471,28		0,00
7	Novovolynsk municipality	1 718,07	179,38	10,44
8	Mykolayiv municipality	525,70	459,80	87,46
9	Dolyna municipality	1 858,32	506,84	27,27
10	Saky municipality	2 406,02	1 121,47	46,61
11	Ivano-Frankivsk municipality	6 886,96		0,00
12	Dzhankoy municipality	1 508,94		0,00
13	Kagarlyk municipality	503,25		0,00
14	Tulchyn municipality	6 963,74		0,00
15	Voznesensk municipality	1 647,75		0,00
16	Rubizhne municipality	6 558,97		0,00
16	Halych municiplaity	1 079,73		0,00
17	Yevpatoria municipality	630,95		0,00
18	Kalynivka municipality	348,06	321,88	
19	Bakhchisaray municipality	622,49	601,88	96,69
20	UNDP	150 000,00	68 153,69	45,44
21	SDC	409 810,00	16 819,42	4,10
22	Norwegian Embassy	2 939,13		0,00
23	Total	610 115,05	89 773,08	14,71

<sup>\*</sup> GMS costs are included.

By end of the 1st quarter, USD 89.8 thousand was utilised. In total, since the beginning of 2012 it makes 14,71% of delivery.

<sup>\*\*</sup> The figure is based on Atlas data available as of 05/10/2012.

<sup>\*\*\*</sup> Data as of 05/10/2012.



#### 3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) Opportunities were identified based on the recent Programme's experience –

- The development challenges still to be addressed and perspectives identified in programme implementation are energy efficiency in multi-apartment buildings and public sector; intermunicipal cooperation, including solid waste management; e-governance. These directions fully coincide with the priorities of the Government of Ukraine and were highlighted / prioritized by the partner municipalities.
- 2) The Programme approach is effective and is recognised by national and local partners. The interested parties adhere to the approach methodology requirements and are ready to promote it. The population is being widely involved. Partner municipalities internalise approach through establishing Municipal Sustainable Development Councils or approving municipal programmes.
- 3) Owing to continues training, provided by MGSDP Team, MSU personnel and local authorities generated substantial experience and capacity and can act as resource persons in area of community-based approach. They have been involved to various national policy events as experts and consultants this year.
- 4) The strong demonstration effect took place in majority of partner municipalities during the previous cooperation with the Programme and these municipalities are ready to commit more resources for cost-sharing of the community projects.
- 5) Programme approach coincides with directions of policy reformof housing and municipal economy in Ukraine. The Programme can share the experience in establishing the departments in local self-government bodies responsible for ACMHs, provide experise for the training for municipal servants, personnel of the communal enterprises and ACMH heads on reforming housing and municipal economy.
- 6) Municipalities across Ukraine are interested to learn from the experience of the Programme's partners and actively participate in knowledge sharing events on e-governance, solid waste management, introduction of municipal services quality management system ISO etc.
- 7) The local authorities support including lessons learned to legislative process and express a wish to contribute to working groups in elaborating Draft Laws.
- B) Challenges still occur in process of Programme implementation, especially with regard to the following
  - The process of informing local communities participating in the Project on procurement, public audit and community Projects implementation should be improved. Currently due to peculiarities of urban residents who are less linked to each other then in rural areas, the community members are not always fully aware about UNDP/MGSDP principles and Project mechanism.
  - Lack or Projects` resources for supporting local community SD projects in partner municipalities.

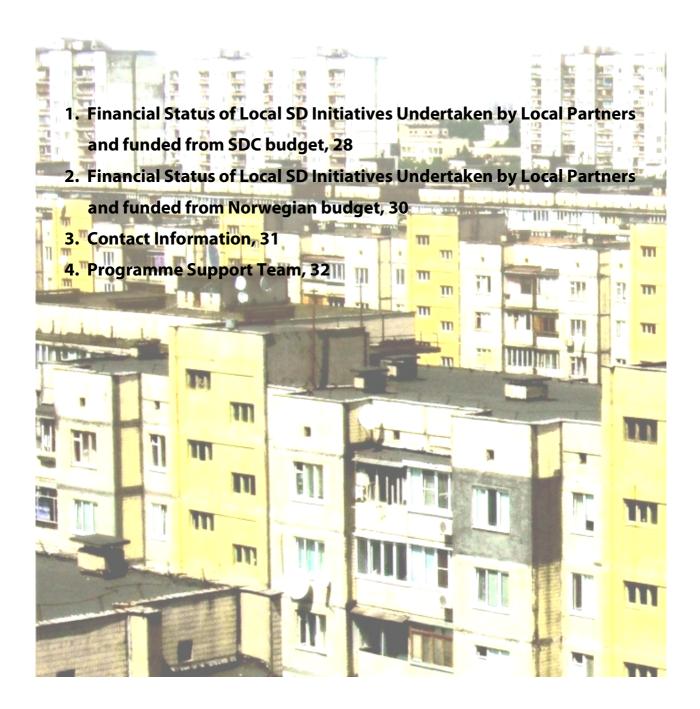
#### **3.2. FUTURE OUTLOOK**

In 2012 the Programme will focus on the following activities:

- Supporting policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiating policy dialogue/organising media events through organising round tables to promote local self-governance and municipal and housing reforms;

- Organise trainings for local/national civil servants in key issues of local self-governance;
- Elaborating and launching training programmes for leaders of ACMH and house managers in partnership with the Ministry;
- Supporting selected municipalities to introduce self-government innovations with social media engagement;
- Providing trainings for local leaders on O&M, house management and ACMHs;
- Conducting feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

## **ANNEXTURE**



Annex – I: Financial Status of Local SD Initiatives Undertaken by Local Partners and funded from SDC budget, UAH

##	Purpose	Number of Transactions in 2011	end of 20	unt paid by 11 by cost- ing of	future pa	unt due for yment by aring of	Status of project
##	•	Numk Transac 20	SDC Fund	Munici- pality	SDC Fund	Munici- pality	comple- tion (%)
2009				_			
1,0	Kirovske						
1.1	ACMH "Lenina"		10800,0	16200,0	1200,0	1800,0	0,9
1.2	Kirovske Municipality**		52500,0		7000,0		0,9
1.3	ACMH "Molodizhny 10"		2052,0	3078,0	11628,0	17442,0	0,2
1.4	ACMH "Girnyatsky 2"		13770,0	13770,0	1530,0	1530,0	0,2
1.5	ACMH "Garnyy Budynok"-2008	1,0	1980,0	2970,0			1,0
2,0	Dolyna						
2.1	ACMH "Pid lypoyu na Pushkina, 8"	1,0	76041,0	76041,0			1,0
3.1	Novograd-Volynsky		E 4000 0	F4000 0	60000	60000	0.0
3.1	ACMH "Zviagel"  Nizhnegorsky		54000,0	54000,0	6000,0	6000,0	0,9
3.1	CSO "Vognyk"* (3rd tranche)	1.0	12205.0				1.0
3.1	2010	1,0	12305,0				1,0
1	Voznesensk				1		
1.1	ACMH "BILA AKATSIJA"	1.0	E1240 0	05170.2			1.0
2	Mykolaiv	1,0	51249,8	95178,2			1,0
2.1	ACMH "LIUBYSTOK-12"	1,0	18511,2	34377,9			1,0
2.2	ACMH "ZELENY BARVINOK"	1,0	16660,0	30940,1	1851,1	3437,8	0,9
2.3	ACMH "VEKTOR"		42528,5	78981,4	4725,4	8775,7	0,9
3	Rubizhne		42326,3	76961,4	4723,4	6773,7	0,9
3.1	ACMH "OBERIG-17"	3,0	19451,3	23773,7			1,0
3.2	ACMH "RUDENKO-1"	3,0	17474,3	21357,1			1,0
3.3	CSO "PROSTIR"	3,0	31185,0	38115,0			1,0
4	Dolyna	3,0	31103,0	30113/0			1,0
4.1	ACMH "OBLISKY-ZATYSHOK"	1,0	71028,1	86812,1	7892,0	9645,8	0,9
4.2	ACMH "KASHTAN NA OBLISKAH"	1,0	27973,8	34190,2	3108,2	3798,9	0,9
4.3	CO "Pikluvalna rada of kindergarten "Zolota Rybka"	2,0	85252,5	104197,5	12189,6	14898,4	0,9
5	Kagarlyk						
5.1	CSO "Gromadska Rada Doshkilnogo Navchalnogo Zakladu "Teremok"				29917,1	63573,9	0,0
5.2	CSO "Gromadska Rada Doshkilnogo Navchalnogo Zakladu "Maliatko"				20160,0	27840,0	0,0
6	Ivano-Frankivsk						
6.1	ACMH "Bystrytsia 2007"	3,0	106764,3	130489,7			1,0
7	Mogyliv-Podilsky						
7.1	ACMH "Gvardijsky 74"				15120,0	22680,0	0,0
8	Lviv						
8.1	LVIV MUNICIPALITY**		33982,5				0,9

			I				1
9	Yevpatoriya						
9.1	CSO "TURBOTA" OF SCHOOL						
	#12* (3rd tranche)	1,0	4378,2	4378,2			1,0
9.2	CSO "SPRYJANNIA GIMNAZII #8"*	1,0	5281,2	5281,2			1,0
9.3	ACMH "BUDIVELNYK"*	1,0	4054,7	4054,7			1,0
9.4	CSO "SPEKTR" OF SCHOOL #11	1,0	5209,2	5209,2			1,0
10	Dzhankoy	1.0	5006.3	6110.0			1.0
10.1	ACMH "ARNIKA"*	1,0	5006,3	6118,9			1,0
11	Saky CSO "KRYMSKA ZIROCHKA"* (3rd						
11.1	tranche)	1,0	5263,0				1,0
	2011	.,.	3203/0				.,•
1,0	Dolyna						
	ACMH "Zatyshna oselya na						
1.1	Nezalezhnosti 2"	2,0	17234,6	25852,0	1915,0	2872,4	0,9
1.2	ACMH "Poshtarochka"	1,0	3349,6	5024,4	18981,2	28471,8	0,2
2,0	Novograd-Volynsky			,	,		
2.1	CSO "Spilna meta"	3,0	95000,0	142500,0			1,0
3	Dzhankoy						
3.1	CSO "Svitliachok"	2,0	57312,0	85968,0	6368,0	9552,0	0,9
4	Bakhchysaray						
4.1	CSO "Buratino"	1,0	13943,4		32534,6	46478,0	0,9
4.2	Bakhchysaray city council (ISO)	1,0	4412,4		25003,6		0,2
5	Kalynivka						
5.1	CSO "Maliatko-Kalynivchatko"	2,0	24300,0	24300,0	2700,0	2700,0	0,9
6	Rivne						
6.1	ACMH "Orbita-Pivnich"	2,0	24571,6	73714,7	2730,2	8190,5	0,9
6.2	ACMH "Galytskogo-4"	2,0	30007,1	90021,4	3334,1	10002,4	0,9
6.3	HCC "Budivelnyk"	2,0	31372,2	94116,6	3485,8	10457,4	0,9
6.4	HCC "Electroaparat-2"	2,0	37485,5	112456,4	4165,0	12495,2	0,9
7	Voznesensk						
7.1	ACMH "Gurt Zeleny Gai"	3,0	6671,7	15567,3			1,0
7.2	ACMH "Nova Doba"	2,0	43134,9	100648,2	4792,8	11183,1	0,9
7.3	Voznesensk city council (E-						
	governance)	1,0	14910,0		84490,0		0,2
8	Tuclhyn		_				
8.1	Tulchyn city council (SWM)	1,0	9000,0		51000,0		0,2
9	Rubizhne						
9.1	Public Organization "Gromadska organizatsija Rubizhanskoi zagalnoosvitnoi shkoly I-III stupeniv #3 "Krapelka shchastia"				33120,0	49680,0	0,0
10	Yevpatoriya						
10.1	Fellowship of co-owners of 36 apartment house "Merkuriy"	2,0	8398,1	10264,3	933,1	1140,5	0,9
10.2	ACMH "Budivelnyk"	2,0	23352,3	28541,7	2594,7	3171,3	0,9
11	Novovolynsk						
11.1	FACMHs "Zhovtneve"	2,0	8358,5	12537,7	928,7	1393,1	0,9
<b>.</b>			745509,1	844471,8	122321,4	181422,5	
Total	İ	60.0				•	0,9
		60,0					

Annex – II: Financial Status of Local SD Initiatives Undertaken by Local Partners and funded from Norwegian budget, UAH

Ironi Norwegian budget, OAH							
##	Duranco	Number of ansactions in 2012	Total amount paid by end of Q1st 2012 by cost- sharing of		Total amount due for future payment by cost- sharing of		Status of project completion (%)
##	Purpose	Number of Transactions 2012	Norwegian Fund	Municipality	Norwegian Fund	Municipality	
1,0	Kirovske						
1.1	ACMH "Girniatsky 1"		879,6	1319,4	4983,2	7474,8	0,2
1.2	ACMH "Girniatsky 4"		880,4	1320,6	4987,6	7481,4	0,2
1.3	ACMH "Girniatsky 10"		9651,1	14476,7	1072,5	1608,8	0,9
1.4	ACMH "Panfilovtsev 32"		10530,2	15795,3	1169,8	1754,7	0,9
1.5	ACMH "Panfilovtsev 34"		10530,2	15795,3	1169,8	1754,7	0,9
1.6	ACMH "Molodizhny 5"		6273,4	9410,1	697,0	1045,5	0,9
1.7	ACMH "Objednany"		8111,6	12167,4	901,2	1351,8	0,9
1.8	ACMH "Aquamarin"		9654,6	14481,9	1072,6	1608,9	0,9
Total		0,0	56511,1	84766,7	16053,7	24080,6	0,8

#### Our contact:

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Tul'chyn Kalynivka Saky Backchysaray

Scholkino Nyzhnegorskiy Zuya Krasnogvardiyske Pervomayske Yevpatoria Novoozerne **Designation** 

Project Manager (April 2008 – to date)

Governance and Sustainable Development Officer (June 2008 – to date) Monitoring and Communication Officer (July 2008 – to date)

Quality Management Officer (April 2006 – September 2008) Local development Specialist (August 2009 – to date) Financial Assistant (September 2009 – to date) Administrative Assistant (September 2009 – to date) Driver (May 2004 – to date)

Designation

Municipal Project Coordinator (Apr 2004 – to date) Community Mobiliser (Jun 2004 – to date) Municipal Project Coordinator (Feb 2006 – to date) Community Mobiliser (Jun 2004 – to date)

Municipal Project Coordinator

Municipal Project Coordinator (Nov 2005 – to date)
Community Mobiliser (Nov 2005 – to date)
Municipal Project Coordinator (Nov 2005 – to date)
Community Mobiliser (Nov 2005 – to date)
Community Mobiliser (Nov 2005 – to date)
Community Mobiliser (Nov 2005 – to date)
Municipal Project Coordinator (Nov 2005 – to date)
Municipal Project Coordinator (Mar 2006 – to date)
Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (Mar 2006 – to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (June 2006 – to date)

Community Mobiliser (June 2006 – to date)

Municipal Project Coordinator (August 2006 – to date)
Community Mobiliser (December 2007 – to date)
Municipal Project Coordinator (2011-to date)
Municipal Project Coordinator (2011-to date)
Municipal Project Coordinator (2010-to date)
Municipal Project Coordinator (Mar 2007 – to date)
Municipal Project Coordinator (June 2007 – to date)
Community Mobiliser (June 2007 – to date)

Municipal Project Coordinator (August 2007 – to date)
Municipal Project Coordinator (September 2007 – to date)

Municipal Project Coordinator (2011- to date)
Municipal Project Coordinator (2011- to date)
Municipal Project Coordinator (2011 – to date)
Municipal Project Coordinator (December 2007 – to date)
Municipal Project Coordinator (April 2009 – to date)
Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (2011 – to date) Municipal Project Coordinator (April 2009 – to date) Municipal Project Coordinator (2011 – to date) Municipal Project Coordinator (2011 – to date)

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